



Senior Home Challenges & Priorities

- Resident safety and well-being
- Labour shortages, recruiting and retaining staff
- Family and resident satisfaction
- Increased compliance reporting

Are you a senior home operator looking at innovative ways that technology can empower your team to improve quality of care and enhance both resident and employee satisfaction?

Our Solution

Introducing Grace and Timo, social and greeter robots powered by the new GlobalDWS GraceBot™ technology platform. Whichever hardware option you choose, the GraceBot platform offers a modular and easy-to-use solution for enhancing resident engagement, streamlining visitor sign-in and supporting your staff.

Within the GraceBot app, GlobalDWS now offers integration with PointClickCare through Marketplace. The integration expedites visitor sign-in and improves data quality by reducing the amount of manual data entry required by visitors and staff.



GlobalDWS has integrated our social and greeter robot applications on a single platform and streamlined the process of content management with our new online portal. Now, users have the flexibility to view and manage their content and data quickly and easily.

Social App

- Music, Audio Books, Trivia and Jokes
- News, Weather, Language options
- Simple chat and announcements
- Remote control or Autonomous movement

Greeter App

- Visitor sign-in/sign-out with optional facial recognition
- QR code for sign-in/out on mobile devices
- Optional name badge printing

GraceBot Portal

- Customize Social App content (songs, audio books, jokes, trivia, news)
- Monitor usage and visitor metrics, view visitor logs and expedite contact tracing
- Quickly update sign-in & masking protocols in case of health outbreaks
- Easily schedule 1:1 social visits and robot movement within home area
- Analyse data and generate reports in minutes



L to R: Debby Riepert, COO at Trinity Village, MPP Natalia Kusendova-Bashta, Ontario's Minister of Long-Term Care and MPP for Mississauga Centre, Maria Menounos, Program Manager at Trinity Village, Lee St. James, VP Sales & Marketing at GlobalDWS. (October 2024)

“Collectively, the robots have become valuable tools for enhancing resident experiences and advancing the home's monitoring, tracking and communication practices.”

-Debby Riepert, COO
*Trinity Village by Lutheran Homes
Kitchener-Waterloo*